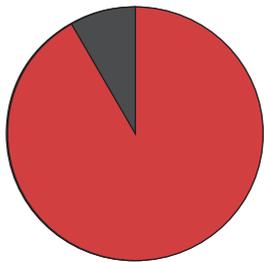


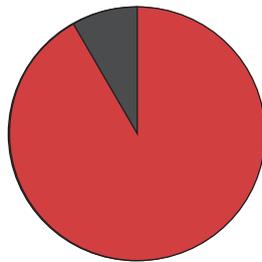
Tools & skills for policy practitioners

Brisbane 21–22 APRIL **WORKSHOP FEEDBACK**

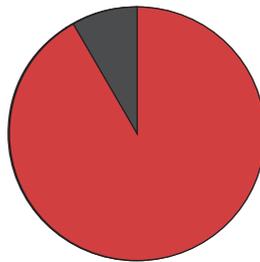
“ The workshop lived up to my high expectations (colleagues had recommended this workshop). ”



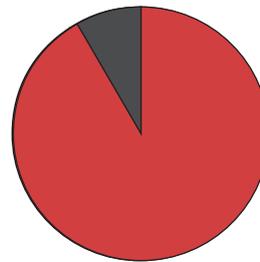
Worskop met or exceeded expectations.



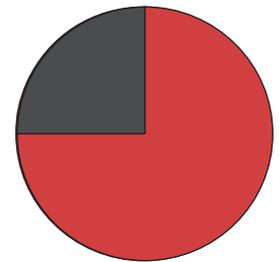
Tools and Skills gained at Workshop.



Presenters met expectations.



Recommend Workshop to others.



Further develop skills with us?

How well did the workshop meet your expectations?	I found it very useful and it exceeded expectations.
	Very informative.
	Exceeded my expectations.
	Exceeded expectations.
	Adequately. I found the content very useful.
	The workshop lived up to my high expectations (colleagues had recommended this workshop).
	Exceeded expectations.
	70%
	Very well - exceed expectations.
	95%
Very well.	
Gave me a clear understanding of the policy processes in government	

<p>Tell us what you liked most about the workshop.</p>	<p>Understanding policy. Both of you know your content and it shows in the way you communicate.</p> <p>Day 1 - Policy issues, tools, analysis, players. - Policy handbook.</p> <p>Very practical advice I will be able to use in almost all facets of my work.</p> <p>The lessons learnt were very practical for the everyday work environment.</p> <p>Peter's real world experience/advice.</p> <p>Interactive activities -> stakeholder management.</p> <p>Tools for policy development. Experience and examples given at each stage by presenters.</p> <p>Interesting and knowledgeable presenters.</p> <p>Engaging and knowledgeable presenters. Information presented was immediately applicable</p> <p>Evaluation discussions - although it was quite rushed.</p> <p>It gave me a clear vision of what is involved in developing good policies.</p> <p>The stories and real life experiences shared by the presenters and other workshop delegates.</p>
<p>What understandings, tools and skills have you gained and what difference will these make in your practice following the workshop?</p>	<p>It has sparked an interest in working in policy and I look forward to exploring more.</p> <p>Policy handbook will be great reference tool. Put into practice consideration of issues and tools and analysis techniques.</p> <p>Much better understanding of questions to be asked; planning processes to be adopted; policy cycle - particularly importance of evaluation. My thinking and work will be much better structured with clear objectives/outcomes.</p> <p>Gained a very holistic approach to public policy and how it fits in the government sector.</p> <p>Policy instruments and decision-making techniques.</p> <p>An enhanced understanding of the policy cycle as a whole.</p> <p>Greater understanding of analysis of issues through to need for evaluation.</p> <p>Good presentations of parliament and government processes. Overall knowledge of policy methodology.</p> <p>Improved confidence in my knowledge and skills in policy. Tips and pointers for further exploration.</p> <p>Numerous! Fantastic job. I can not wait to implement these methodologies and thought processes to my role.</p> <p>The breakdown of the processes involved in policy development and how to approach each stage for a successful policy.</p> <p>Nothing directly relevant to what I do but an increased understanding of the environment/context of government policy.</p>



Much better understanding of questions to be asked; planning processes to be adopted; policy cycle - particularly importance of evaluation. My thinking and work will be much better structured with clear objectives/outcomes.



<p>How well did the presenters meet your expectations?</p>	<p>Wonderful. Clear, well-informed, knew their subject well made subject interesting. Again, exceeded expectations! The presenters were extremely knowledgeable (obviously based on real life experience). Adequately. The presenters were excellent. It was great to have two facilitators. Exceeded expectations. Nonie - Whilst very well spoken and knowledgeable, appeared ill prepared; scribbled notes, no visuals prepared or program (scribbled white board) logic. Both presenters need to take more note of time and agenda and advise participants. Peter's knowledge shone through and interesting experiences. We didn't appear to cover all of agenda session content listed in the first 2 pages of folder. Whist what was covered was interesting it wasn't complete???</p> <p>Very well. 90%. Very good. Exceeded expectations with their breadth of knowledge and experience.</p>
<p>Would you recommend the program to others?</p>	<p>Indeed. Yes. Yes. Yes. Yes. Yes. Definitely. - Definitely. Absolutely. Yes. Yes.</p>
<p>Would you like to develop further policy skills with us?</p> <p>(If yes or maybe, please tell us what you would like to explore further.)</p>	<p>I will definitely explore in the future. Yes. Need to digest 2 days but yes, am interested in exploring more. Yes (perhaps policy writing skills). Policy writing skills. Program management for policy projects (expanding on last session of day 2). Yes. Implementation Evaluation. - Maybe -> yes. Topic -> not sure of this point. Yes, various types of products which are to be produced by policy officers and adapting our writing styles to suit. Yes. Probably the influence of economics on the policy development. -</p>

<p>Would you like to hear from us about further programs?</p>	-
	Yes.
	Yes.
	Yes.
	-
	Yes.
	Yes.
	-
	Yes please.
	Yes.
	Yes.
	Yes.
<p>Would you like to receive our Policy News emails?</p>	I will subscribe!
	Yes.
	-
	-
	Yes please.
	Yes.
Yes.	
Yes.	
<p>Further comments:</p>	Thanks very much, extremely worthwhile.
	Thank you both for a rewarding couple of days.
	Given the level of discussion the course may be better given over 3 days (or stricter time for each session). Would be great to align/sequence the handouts with the content as it's discussed.
	Venue is very small and uncomfortable for participants. Need a larger room and more practical break facilities for morning tea and lunch. Have appropriate time for evaluation.
	If I had to pick one constructive criticism: The folder didn't quite flow with discussions so at times I was spending time trying to find the pages that related to where we were at. Overall, thank you ever so much for the extremely informative two days.
	For me, I think a lot of what was covered is pretty much along the lines of how we operate, and it was good to have our processes reaffirmed by such experienced policy practitioners. Of course, there are many times we just don't get around to doing things the 'perfect' way due to time or political pressures, and it can be frustrating to know how it should be done and be forced to take shortcuts. That's just policy reality these days. There were also a few phrases that popped up during the course that I didn't dwell on at the time, but have hit home as things I didn't realise as unique behaviours of policy people. Such as – a good policy officer is one who is expert at writing about a complex matter in as few words as possible. Too true and something many struggle with, but I will now remember this and use it to advise others. I also like the observation that good policy officers recognise patterns in behaviour and address these to solve problems.
	I didn't find the exercise of day 2 that useful in comparison to the length of time we spent on it. Thank you for an excellent 2 days It's a shame we ran out of time toward the end to have more discussion and perhaps spend longer on the later topics.