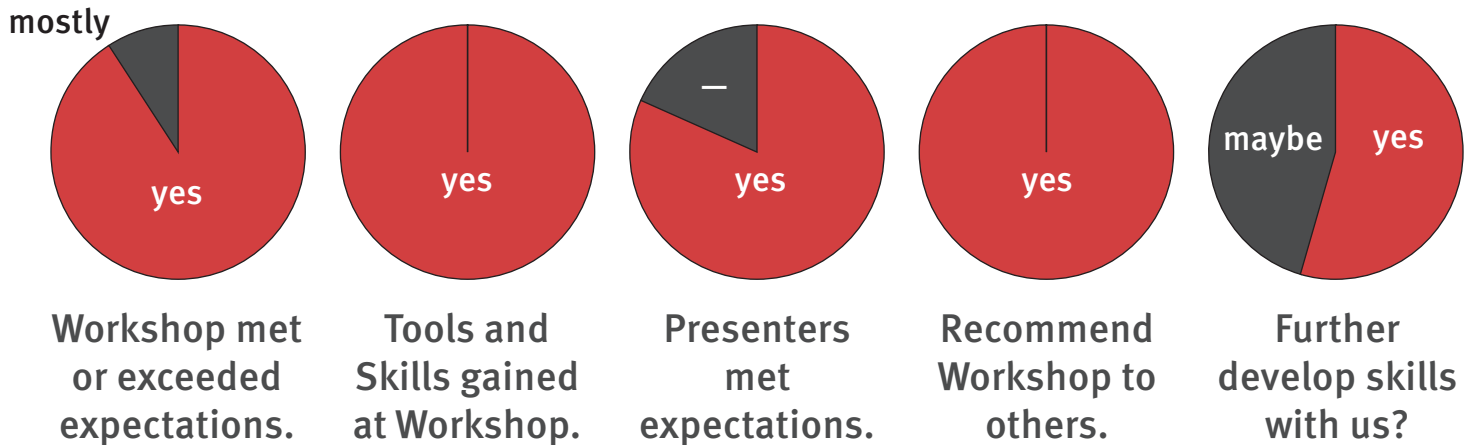


Developing & Communicating Sound Organisational Policy & Procedures

BRISBANE 25–26 May 2021

WORKSHOP FEEDBACK



<p>Tell us what you liked most about the workshop.</p>	<p>Discussion about practical applications of writing. Applications of policy to private sector.</p>
	<p>I enjoyed the group sharing of information; the similarity. I enjoyed the writing skills sessions.</p>
	<p>The content was tailored to my specific needs/it affirmed much of what I am currently instating in my organisation.</p>
	<p>Facilitators breadth and depth of knowledge. Great having two facilitators with different backgrounds.</p>
	<p>Information regarding drafting/seeking feedback on policy.</p>
	<p>It was all good.</p>
	<p>Was conducted well.</p>
	<p>Level of detail, great presenters and knowledge.</p>
	<p>The combination of policy governance and document management with writing for policy/clarity skills.</p>
	<p>I liked hearing the other participant's experiences.</p>
<p>The course workbook has so much valuable content. I liked how the workshop built on and reinforced that content.</p>	

“ The course workbook has so much valuable content. I liked how the workshop built on and reinforced that content. ”

<p>How well did the workshop meet your expectations?</p>	<p>It was really good, however, it would have been great to mix up case studies to include private sector examples, primarily public sector focus.</p> <p>Very well. Thank you.</p> <p>Very well.</p> <p>Very well.</p> <p>Very—I learnt a lot.</p> <p>It met them all, gave good clarity.</p> <p>Met them all.</p> <p>Excellent. Location was also very good.</p> <p>Very much.</p> <p>It gave me a sound grounding in policy which I needed as I am new to it.</p> <p>To a substantial degree, but I was really hoping for a view on the specific policy approval scenario I raised.</p>
<p>What understandings, tools and skills have you gained and what difference will these make in your practice following the workshop?</p>	<p>Practical skills in writing. Better understanding of available models.</p> <p>Formal policy structure. Templates and writing skills. Readability tools—will use these in policy review.</p> <p>Examples of how to readily navigate documents/strategies to promote readability.</p> <p>Great workbook to take back to the workplace to refer back to.</p> <p>Understanding of templates that could be used. Readability apps, ways to seek feedback effectively.</p> <p>Understandings of review, discretions etc.</p> <p>Good writing is important.</p> <p>All content covered from policy development, project management to implementation.</p> <p>Writing for better clarity and suitable policy contexts.</p> <p>The workshop has given me confidence in the framework and process already in existence in my workplace and has given me greater understanding of policy's place in the organisation.</p> <p>So many of the models, templates and wording used in the course material will be valuable, including to validate what I've done in the past and will do in the future.</p>

“ The workshop has given me confidence in the framework and process already in existence in my workplace and has given me greater understanding of policy’s place in the organisation.

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<p>How well did the presenters meet your expectations?</p>	<p>Great.</p> <p>Very well!</p> <p>Very well thanks.</p> <p>Very well.</p> <p>Very engaging and knowledgeable.</p> <p>10 / 10</p> <p>—</p> <p>Excellent.</p> <p>Very much. A lot of practical experience that able to apply to the discussion and presentation.</p> <p>—</p> <p>To a high degree, I really appreciated their expertise and their style of delivery, but I really was hoping for the specific view referred to above.</p>
<p>Would you recommend the program to others?</p>	<p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p>
<p>Would you like to develop further policy skills with us? <small>(If yes or maybe, please tell us what you would like to explore.)</small></p>	<p>Maybe.</p> <p>Maybe. Unsure.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Maybe.</p>

“ Workshop length was appropriate
 —not too short, not too long.

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<p>Would you like to develop further policy skills with us? (Continued)</p>	<p>Yes. Possibility of colleague to attend.</p> <p>Maybe. My need mainly for organisational/HR policy rather than Government Policy.</p> <p>Yes. Overall policy portfolio reporting. Capturing where all policies are at.</p> <p>Maybe. I don't know whether there is a option for you to give me a view on the specific issue I raised.</p>
<p>Would you like to hear from us about further programs?</p>	<p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>Yes.</p> <p>No.</p> <p>Yes.</p> <p>—</p> <p>Yes.</p> <p>Yes.</p>
<p>Further comments:</p>	<p>Very good workshop.</p> <p>Thank you Nonie and Judy for a very interesting and worthwhile workshop. I have learnt heaps and will share much of my learnings with my colleagues. P.S. The catering was fantastic! Thank you 😊</p> <p>It was great to be sitting in a room with others who share the same interest in policy development.</p> <p>I found the online and F2F combined delivery distracting at times. Technical issues etc.</p> <p>Workshop length was appropriate—not too short, not too long.</p> <p>Thanks.</p> <p>Thank you both so much for sharing such valuable content.</p> <p>Really enjoyed the two days and will go away with some immediate to-dos. Thanks.</p> <p>With remote participants it would be helpful if the presenter had a camera in front of them so we could feel more engaged. The camera we had vision from was so distant from the speaker, it made me feel further removed. I suggest having a screen with camera in front of the presenter so they can see who is speaking remotely as well as the whole camera (if possible).</p> <p>I apologise if I took the conversation off on tangents a few times. The VPSC has great model policies on conflicts of interest and gifts which no doubt influenced my view on the level of detail to be contained in policies, although I can see both the advantages of 'policy as high level principles only'.</p>